



MOUNTAINS  
& LAKES  
WORLD OF



*nice surprise*

# QUICK HELP

your QUESTIONS  
our ANSWERS

FOR EMPLOYEES,  
GUESTS, and LOCALS

Winter 2023/24



Nassfeld  
**Buddy**  
says

*A special service  
for you!*

[www.nassfeld.at/en/buddy](http://www.nassfeld.at/en/buddy)

EN

**CARINTHIA**  
It's my life!

## The Nassfeld Buddys

### Dear Employees, Guests, and Locals,

- ▶ Who is my favourite person to ask when I need something?
- ▶ Whose opinion do I listen to?
- ▶ Who is my favourite person to have with me when I'm doing something?

Young people call it: the "buddies".

The term stands for "helper", "confidant", "friend", "mate", "guide" ... and there are plenty of them in our region.

### Surprise Buddys in the ski resort:

On Saturdays (from January), the "Surprise Buddys" are out and about on the pistes just to say "Thank you for visiting the ski resort". They are equipped with various goodies for skiers.

### Surprise Buddys for kids:

The new "**Surprise Buddy for Kids**" hits the pistes at New Year, during the half-term holidays or at Easter. You'll recognise him by his **plush dog costume**. Depending on the season, he will be accompanied by a carnival jester, an Easter bunny or ... – get ready to be surprised. You can find out when and where this "Surprise Buddy" will appear at [www.nassfeld.at/en/kids](http://www.nassfeld.at/en/kids)

In this booklet you will find lots of tips, information, and assistance to help you enjoy your leisure activities.

**Dear “Buddys”,**  
**Do you have some real insider tips and are happy to share them?**

- ▶ Are you good in your job and know your way around the region?
- ▶ Can you spot immediately when someone might need help?
- ▶ And are you really happy when guests and locals have a good time here with us?
- ▶ You're a mate, friend, helper, and guide all in one! You always have a friendly smile and a joke at the ready.

**On the piste,** you get the lost back on track. Share insider tips and provide some valuable advice, so that they are guaranteed to find the best Kaiserschmarren on the mountain and the coolest downhill run for the kids.

**At the ski lift,** you keep an eye on everyone to make sure they get to the top safely and without harm.

**At the restaurant, café, or bar,** you know exactly what's important when it comes to enjoyment, chilling out or having fun. The most wind-protected spot on the terrace, the tastiest dish on the menu of the day and, of course, the quickest way to a clean table – anyone who sticks with you has the best cards for a perfect day in the snow!

**In the shop,** you shine with your know-how and wear the (ski) trousers, you'll find the perfect boot, the latest ski models, and the warmest jacket – anyone who sticks with you always gets the best advice! Because we know that if the boots are pinching, it can really put a damper on your mood.

**At the reception:** You know what is going on at your place as well as in the region. You know a lot about ski hire, ski schools, lift tariffs and the fun facilities on the pistes. You also know all about the "Enjoy the snow in all its facets" specials and where to buy regional delicacies.

**In short:** You as Buddys are here to make a winter holiday in the Nassfeld-Pressesegger See region the best it can be.

## Your Buddy Help brochure!

Here you will find quick and concise answers on the following topics:

- ▶ General information Page 5-7
- ▶ Vouchers / Ski passes Page 8, 9
- ▶ Info for groups / Ski depot Page 10, 11
- ▶ Ski schools / Outdoor sports Page 12, 13
- ▶ Outdoor sports & Alternatives Page 14, 15
- ▶ Restaurants Page 16
- ▶ Restaurants / Regional shopping Page 17
- ▶ Mobility Page 18, 19
- ▶ Medical care Page 20, 21
- ▶ Sustainability Page 22-25
- ▶ Notes Page 26, 27



### ? **Operating hours of the mountain railways**

**07.12.2023 to 07.04.2024:** daily 9am to 4:15pm

**Millennium-Express** daily 8:30am to 4:45pm

(last descent) Subject to changes!

**24.12.2023: Lifts in operation from 9am to 3pm!**



### ? **Can I buy ski passes online or at the accommodation?**

Buying ski passes stress-free, without queuing and at any time - this makes it much easier to start skiing. Ski passes can be purchased directly at the reception of many establishments.

Or via the "online ticket shop". Discounted KIG ski passes (with "WinterCard PREMIUM") are only available at the reception or at the lift ticket offices!

There are of course also **ticket machines** for buying ski passes: Millennium-Express Tröpolach, Sonnenalpe Nassfeld, Sonnentleitn, Tröglplatz.



### ? **When are the lift ticket offices open - when can I buy ski passes?**

- ▶ Millennium Express lower terminus: 8am to 5pm
- ▶ Ticket offices on the mountain: 9am to 4pm
- ▶ Info- & Servicecenter Nassfeld-Pressegger See (according to opening hours)
- ▶ Ticket machines in the ski resort
- ▶ Online at [nassfeld.at](http://nassfeld.at) – advance ticket sales for the next day from 2pm.

### ? **Where are the public toilets in the ski resort?**

Millennium-Express lower terminus, Gartnerkofel chairlift lower and upper terminus, Trogkofelbahn lower terminus, Madritschen chairlift lower terminus, Tressdorfer Alm, Kofelcenter – Madritschen upper terminus

### ? **Where is the nearest lost property office?**

Where do bus drivers take lost property?

Hermagor town hall (ground floor) Wulfeniaplatz 1,

9620 Hermagor, Phone +43 (0) 4282 2333 or +43 (0) 4285 8241

**? Are dogs allowed on the cable car / chairlift?**

This is possible - but please only with a muzzle and on the lead!

**? I have a disability and a disability pass: How do I get to the disabled car park directly at the Millennium-Express?**

To open the barrier, call the following number:  
+43 (0) 676 883 88 491 - (written on the board)

**? Who can use the ski bus free of charge?**

Guests with a valid ski pass / WinterCard PREMIUM / Guest Card Basic or with winter equipment

**? What is the Nassfeld Challenge?**

You can collect a total of 15 different badges and win valuable prizes. All further information in the challenge folder or at [nassfeld.at/challenge](https://nassfeld.at/challenge)

**? Is it possible to buy groceries on public holidays / Sundays?**

- ▶ ADEG Tröpolach from 27.12.2023 - 31.03.2024 Mon-Fri 7:30am – 6pm / Sat 7:30am – 12pm
- ▶ ADEG Nassfeld/Sonnenalpe daily from start of the season from 8am-5pm
- ▶ OMV petrol station in Hermagor 6am – 10pm
- ▶ BP petrol station & Cafe Zapfsäule
- ▶ Bäckerei Moritz bakery in Tröpolach and Lassendorf / Gitschtal

**? Can I buy groceries on the Nassfeld?**

At the ADEG on the Sonnenalpe Nassfeld, daily from 8am – 5pm!

### ? **Is there a lounge / without compulsory consumption?**

On the lower ground floor of the Kofelalm on the Madritsche, with a view of the Reiskofel, Hochalmspitze and Hohe Tauern, there is a lounge where you can consume food you have brought with you.

### ? **Can you stop a ski instructor on the piste and ask for help?**

Always in an emergency!

### ? **Do piste machines and skidoos also run on the pistes during the day?**

Normally not, but you should expect traffic near the ski schools and when the snow cannons are in operation. Also, in the event of piste accidents or in case of exceptions for operational reasons. Be careful on blind summits!

### ? **Where does the water for the snowmaking systems come from?**

Most of it comes from mountain streams, which are dammed up in the valley near Rattendorf, and pumped up the mountain into the reservoirs.

### ? **Is there a downhill run from the Tressdorfer Alm to the valley? (descent into the valley)**

No, this is only possible via the "CARNIA" downhill run. Here you ski in direction Madritsche-Rudnig-Zweikofelbahn (signposted).

**? Where can I buy Nassfeld vouchers?**

- ▶ Info- & Servicecenter Nassfeld-Pressegger See
- ▶ Online [www.nassfeld.at/vouchers](http://www.nassfeld.at/vouchers)

**? Where can I redeem the Nassfeld vouchers?**

- ▶ Lift ticket offices on the Nassfeld
- ▶ Sölle Sport
- ▶ Info- & Servicecenter Nassfeld-Pressegger See
- ▶ Selected accommodation providers



**? For how long are the Nassfeld vouchers valid?**

Validity like any voucher - 30 years - unless otherwise stated on the voucher.

**Attention: ONLY** purchased vouchers are valid for 30 years; vouchers that have been won in competitions are only valid in the respective winter season!

**? I have a voucher from the winter season - can it also be redeemed in summer?**

Purchased Nassfeld vouchers are also valid in summer!

**Vouchers won in a competition** are only valid for as long as stated on the voucher.

**? Do I get a refund if I have a skiing accident?**

In the event of a skiing accident, the lift pass will be read out and the remaining amount will be refunded. Refunds can be made after skiing accidents (with a medical certificate from doctors in the district of Hermagor or a state hospital as proof), and only for the injured person. Please contact a ticket office in the ski resort.



**? Why is there no price reduction if lift facilities are closed or operations are restricted?**

Your ski ticket entitles you to use the pistes and transport facilities of MOUNTAIN RAILWAYS that are currently in operation in accordance with the GTC. You therefore do not acquire any right to the availability or use of a specific piste or transport facility. For the personal safety of ski guests and employees, some lifts may have to be closed in extreme situations. Reasons may be: strong wind, heavy snowfall, etc. In the meantime, please use the lifts and pistes in operation. We will recommence operation immediately as soon as the weather situation is stable again.

**? Why doesn't my 5-year-old child get their own ski pass? It's free anyway, and it's so tedious to go through the turnstile together!**

Children under the age of 6 (born in 2018 and later) accompanied by their parents on the same lift are transported free of charge, and therefore do not need a ski pass. To make sure of this, your child goes through the turnstile with you. This regulation is intended to make it easy for children to get into winter sports. A relevant ski pass (Bambini ski pass) is required as soon as your child can go on the piste alone or attends a ski course, for example. This costs just € 6.00 (per day).

**? Using the ski pass, can I take turns with my wife/husband (parents)? Someone always has to look after the kid(s).**

For young families with a non-skiing child under the age of four, a separate, transferable multi-day ticket has been created and is available for a small surcharge. Please contact a ticket office in the ski resort.

**? Is there a family discount on day tickets?**

Parents and their children living in the same household (proof of family status) receive a free child ticket for the third child when purchasing at least 2 adult full-price day tickets and 2 youth / children tickets together. In addition, children under the age of 10 (born in 2013 and later) get a day ticket for € 10 every Saturday.

**? When is night skiing? Is my ski pass also valid for this?**

Night skiing takes place every Saturday (from 06.01. - 02.03.2024) between 7pm and 9pm on the first section of the Millennium-Express in Tröpolach. Tickets can be purchased on site at the ticket office or at the ticket machine.

Night skiing is free of charge for holders of a Nassfeld season ticket or a valid "PREMIUM" ski pass.

**? I have lost my ski pass, what can I do?**

By presenting proof of purchase at a ticket office in the ski resort, your lost ski pass can be cancelled and a replacement ticket will be issued. Depending on the type of ticket, the KeyCard deposit may have to be paid again.

**? If I buy a multi-day ski pass in the afternoon on arrival, can I use it even though the validity starts on the following day?**

Multi-day tickets are valid from 4pm on the day before the validity starts (hotel shuttle).

**? Do I get a discount if I have a disability?**

From 60% disability (only with valid ID), ski passes are issued at the children's rate (normal rate). Children pay 50% of the children's rate.

**? What happens if I am registered as a companion in the disability pass? Do I get a discount?**

If necessary, accompanying persons will also be issued with a disabled person's pass and entered on the pass (only valid if travelling together on the same means of transport)!

**? How many people are needed to take advantage of the group tariff?**

From 20 persons – purchase for all by the tour guide.

**? Where can I redeem my consumption voucher (coach driver of groups)?**

At all catering establishments in the ski resort.

**? Is it possible to get a ski guide for my group?**

Yes - bookings can be made via the local ski schools.

**? Ski depot - How long is it open?**

The cash desk at the ski depot (Millennium Express lower terminus in Tröpolach) is open daily from 8am to 5pm. Using your depot key (key card/lift card), you can access the depot from 7.30am to 8pm.

Access to the ski depot is extended during night skiing.

On the day of departure, the depot locker can only be opened until 2pm (high season) or 5pm (low season). For holders of the WinterCard PREMIUM, there is a discount of approx. 30% at the ski depot.

**? Ski depot - How much fits in?**

Two adults can comfortably store their skis, ski boots, helmets, and gloves (possibly a rucksack or even a pair of children's skis) in the ski depot.

**? Where can I find the nearest ski hire station?**

- ▶ Sölle Sport in Tröpolach, Sonnleitn,
- ▶ Tressdorfer Alm & Sonnenalpe Nassfeld,
- ▶ Ski hire at Intersport RENT Tröpolach and Sonnenalpe Nassfeld

For holders of the WinterCard PREMIUM, there is a discount on ski hire in the low and mid-season!

**? Where is the entrance to the Thommi Ski School?**

Around the Millennium-Express building to the ski school building - west of the lower terminus!

**? Which ski schools are there on the Nassfeld?**

- ▶ Thommi Ski School, Tröpolach      Phone +43 (0) 664 5740106
- ▶ Sunny Side Ski School, Sonnleitn      Phone +43 (0) 4285 8247
- ▶ dieskischule.at, Tressdorfer Alm      Phone +43(0) 650 410 22 71

**? Where are ski school and ski hire in Sonnleitn located?**

The "SunnySide" Ski School is located directly behind Café Servus - in front of the lift station on the left-hand side when you come via the piste (9620 Sonnleitn 11).

**? Can I practise with my children on the magic carpet at the ski school?**

In principle, you can use the conveyor belts in the ski resort without a ticket.

When the ski school is open (Thommi Ski School in Tröpolach), a 3-hour ticket for the tow rope lift in the children's area is sold for € 8!

**? Where can I find information about off-piste snow adventures?**

- ▶ Winter leisure map
- ▶ [www.nassfeld.at/en/Outdoor-Relax-World](http://www.nassfeld.at/en/Outdoor-Relax-World)

## ? Rules for ski tourers on pistes

For your own safety, pedestrians or ski tourers are not permitted to use the pistes at any time of day or night! In general, the piste areas are closed from 5pm to 8am in the morning.

## ? Where can I go for ski touring?

Ski tours in the Upper Gailtal Valley and the Lesachtal Valley are particularly recommended; specially marked ski tours! You can find these at [www.nassfeld.at/en](http://www.nassfeld.at/en) on the Outdoor Active tour portal.

## MOUNTAIN AND SKI GUIDES:

- ▶ Sölle Sport: Tröpolach Phone +43 (0) 4285 / 7100
- ▶ Harald Assinger: St. Paul/Gailtal Phone +43 (0) 664 / 111 95 88
- ▶ Hepi Motion: Josef Klingesberger Phone +43 (0) 699 172 20 374
- ▶ Bergsport Südalpen Phone +43 (0) 664 / 352 73 05
- ▶ Go Vertical: Kötschach-Mauthen Phone +43 (0) 650 / 703 30 35
- ▶ at our ski schools in the ski resort

## ? Are there avalanche safety courses or training sessions?

### Where can I find out more?

At the ski schools, just ask at the respective offices.

## ? Where are the winter hiking trails?

- ▶ Lake Pressegger See circular trail
- ▶ Kirchlein St. Steben
- ▶ Khünburg ruins
- ▶ Tröpolach circular trail
- ▶ Tressdorfer Alm – Sonnenalpe Nassfeld
- ▶ Sonnenalpe – Alpenhof Plattner
- ▶ Tressdorfer Alm – Sonnleitn



## ? Where can I go snowshoeing?

- ▶ On the Nassfeld
- ▶ Guggenberg
- ▶ Lake Pressegger See circular trail
- ▶ Kirchlein St. Steben
- ▶ Khünburg ruins
- ▶ Möselalm – Gitschtal Valley

Further tours are marked on the winter leisure map



## ? Where can I go ice skating?

- ▶ Lake Weissensee / Pressegger See depending on the weather,
- ▶ Kötschach-Mauthen Ice Sports Arena (OEAV)
- ▶ Villach indoor ice rink, Villach ice rink - main square or Pontebba indoor ice rink

## ? Where can I hire ice skates?

- ▶ Weissensee – Intersport/Alpensport
- ▶ Pressegger See – signposted entrance at the Hermagor lido (9620 Pressegger See 27)

## ? Where are the nearest toboggan runs and toboggan hire?

- ▶ Sonnleitn (illuminated)
- ▶ Guggenberg (illuminated)
- ▶ Rattendorf (illuminated)
- ▶ Weißbriach (illuminated)
- ▶ Kreuth/Jenig (Berghotel Presslauer)
- ▶ Gailberg
- ▶ Töpolach (illuminated)

### Toboggan hire:

- ▶ Lerchenhof Castle
- ▶ Sölle Sport
- ▶ Weißbriach – Berggeisthütte
- ▶ Rattendorf - Oberjörg
- ▶ Berghotel Presslauer – on request
- ▶ Gasthof Winkler Tröpolach



## ? Do I have to pay a cross-country ski track fee?

- ▶ Not in the Nassfeld-Pressegger See adventure region!
- ▶ Weissensee: YES - day ticket € 8, at the access points

## ? Where can I hire cross-country skiing equipment?

- ▶ Sölle Sport Tröpolach Phone +43 (0) 4285 7100
- ▶ Intersport Tröpolach Phone +43 (0) 4285 71254
- ▶ Intersport Nassfeld Phone +43 (0) 4285 8165
- ▶ Alpensport Weissensee – Techendorf Phone +43 (0) 4713 25943

## ? Where can you go ice climbing?

- ▶ Kötschach Mauthen - ice climbing, guided tours on the 28 m-high ice tower, called the "Alpine Marterpfahl!"

**Info & registration:** ÖAV Obergailtal-Lesachtal,  
Phone +43 (0) 699 126 476 80

## ? Where can I play ice hockey?

- ▶ Lake Pressegger See
- ▶ Lake Weissensee
- ▶ Ice rink in Mauthen
- ▶ Villach indoor ice rink

## ? Where is the nearest indoor swimming pool / sauna?

- ▶ Aquarena – Kötschach Mauthen
- ▶ AlpinSpa - Obervellach
- ▶ Kärnten Therme Villach – Warmbad Villach
- ▶ Drautalperle – Spittal/Drau

## ? Where is a fitness centre?

- ▶ Obervellach - Fit TrainingCenter, Phone +43 (0) 4282 48460
- ▶ Personal Fitness in Podlanig (near Hermagor),  
Phone +43 (0) 650 8429530

## ? Is there a cinema nearby?

- ▶ **Villach:** Cineplexx or Stadtkino
- ▶ **Spittal / Drau:** Cineplexx
- ▶ **Lienz:** Cineplexx

**? Ski huts / piste restaurants where they also serve some typical / traditional dishes**

- ▶ Albergo Wulfenia Livio: Italian specialities
- ▶ Restaurant Kristall: Regional cuisine
- ▶ Pizzeria Risto Kabrio: Italian specialities
- ▶ Hotel Nassfeld: Regional cuisine
- ▶ Al Gallo Forcello: Italian specialities
- ▶ Ederhof: Regional cuisine
- ▶ Kapas Café-Bar: Burgers, snacks with table service
- ▶ Zum Alois: Pizzas, burgers, and traditional cuisine
- ▶ Jokl 's Hütte: e.g., smoked sausages or Brettljause snack
- ▶ Bärenhütte: e.g., spare ribs feast
- ▶ Garnitzenalm: e.g., crème of garlic soup served in bread
- ▶ Watschiger Alm: e.g., Gailtal Valley cheese soup
- ▶ Kofelalm: Regional products
- ▶ Tressdorfer Alm: Regional products
- ▶ Lockstanalm: International & Carinthian cuisine
- ▶ Berghex: Geile Hex as a drink
- ▶ Schneemann: e.g., hot dog
- ▶ Rudnigalm: Regional cuisine - self-service



## ? Where can I eat regional "Slow Food" specialities?

- |   |                           |
|---|---------------------------|
| ▶ Manuel Ressi, Bärenwirt Hermagor            | Phone +43 (0) 4282 2052   |
| ▶ Hotel Die Forelle, Weissensee               | Phone +43 (0) 4713 2356   |
| ▶ der daberer das biohotel, St. Daniel/Gaital | Phone +43 (0) 4718 590    |
| ▶ Gasthof Grünwald, St. Daniel / Gaital       | Phone +43 (0) 4718 677    |
| ▶ Hotel Schloss Lerchenhof, Hermagor          | Phone +43 (0) 4282 2100   |
| ▶ Tröpolacherhof, Tröpolach                   | Phone +43 (0) 4285 254    |
| ▶ Alpenhotel Wanderniki, Lesachtal            | Phone +43 (0) 4716 294    |
| ▶ Hotel Arlbergerhof, Weissensee              | Phone +43 (0) 4713 2280   |
| ▶ Strandhotel am Weissensee, Weissensee       | Phone +43 (0) 4713 2219   |
| ▶ Werksküche zur Säge, Kötschach              | Phone +43 (0) 4715 812648 |
| ▶ Hotel Gasthof Strasswirt, Danz / Jenig      | Phone +43 (0) 4285 253    |
| ▶ Biermanufaktur Loncium, Mauthen             | Phone +43 (0) 4715 284    |

## ? Where can I buy regional products?

- ▶ Genuss Meierei, Hermagor
- ▶ ADEG Markt, Hermagor
- ▶ s'Gschaft, Dellach / St. Daniel
- ▶ Edelgreisslerei Herwig Ertl, Kötschach/Mauthen
- ▶ Biermanufaktur Loncium, Mauthen
- ▶ Farmers' Market in Hermagor  
(every first & third Saturday of the month)
- ▶ Farmers' Market in Tröpolach (Fridays)
- ▶ Konditorei Semmelrock bakery, Hermagor
- ▶ Slow Food Travel producers:  
[www.slowfood.travel/en](http://www.slowfood.travel/en)



For more information on culinary delights, see: [kulinarik.nlw.at](http://kulinarik.nlw.at)

**? Can I arrive by public transport?**

Yes! The S4 high-speed railway line between Villach and Hermagor, which has been fully electrified since 2019, runs every hour.

**? What is the Last Mile Service?**

The Last Mile Service takes you from the train station to your accommodation or excursion destination in comfort!

**? Can I hire an electric car on holiday?**

There are numerous e-cars for hire in the region (e.g., FRed-Carsharing - Autohaus Patterer) and corresponding e-charging stations - e.g., directly at the Millennium-Express lower terminus.

**? General questions about ski bus services**

Ski bus timetable - Mobilbüro

**? Where are the nearest e-charging stations?**

- ▶ Millennium-Express car park
- ▶ Almhotel Kärnten
- ▶ Rattendorf
- ▶ Hermagor – Langegg car park
- ▶ Hermagor – Gailtal Klinik hospital
- ▶ Car park at the lido in Hermagor

**? How much does recharging at e-charging stations cost?**

The fees vary depending on the provider/charging station. Some are free, some charge depending on the charging time. Information on site.

**? Where can I hire a car?**

- ▶ VW Audi Patterer  
9620 Hermagor, Villacher Straße 14  
Phone +43 (0) 4282 2319

**E-car sharing:** [www.fred-fahren.at](http://www.fred-fahren.at)

**? What taxi companies are there?**

- ▶ NGG Shuttle (Hermagor)  
Phone +43 (0) 699 130 30 001
- ▶ Taxi Gratzter-Transporte, 9631 Tröpolach  
Phone +43 (0) 4282 3066
- ▶ Taxi Madritsch, 9631 Förolach 26  
Phone +43 (0) 676 707 45 70
- ▶ Gitschtal Reisen  
Phone +43 (0) 4286 230

**? Is there an airport transfer service?**

Airport transfers to the airports of Klagenfurt, Ljubljana, Trieste, Treviso, and Salzburg are provided by NGG Shuttle & Taxi Gratzter



**? Information about the train station shuttle**

[www.bahnhofshuttlekaernten.at/en](http://www.bahnhofshuttlekaernten.at/en)

**Important emergency numbers:**

Euro emergency:	112	Medical emergency:	141
Red Cross / Ambulance:	144	Mountain rescue:	140

**? Where is the nearest hospital?**

LKH Villach – Nikolaigasse, Phone +43 (0) 4242 2080

LKH Lienz – Emanuel von Hibler-Str. 5A, Phone +43 (0) 4852 606

**? Trauma surgery & orthopaedics & X-ray in case of ski accidents**

- ▶ Medpunkt Hermagor, Radniger Straße, Phone +43(0) 4282 21162
- ▶ MED Alm in Tröpolach (private), Phone +43 (0) 4285 84150

**? Where are defibrillators located in the ski resort?**

- ▶ Tressdorfer Alm – Millennium Express intermediate terminus
- ▶ Madritsche upper terminus – Millennium-Express
- ▶ Tröpolach – Millennium-Express lower terminus
- ▶ Gartnerkofel chairlift – mountain rescue station
- ▶ Hermagor – town hall in Hermagor, first floor

**? Where can I find the nearest pharmacy?**

- ▶ Gaital Apotheke – Bahnhofstraße. 10 Hermagor  
Phone +43 (0) 4282 25381
- ▶ Adler Apotheke – Hauptstraße in Hermagor  
Phone +43 (0) 4282 2066

**Pharmacy emergency services: 1455****General practitioners**

- ▶ Dr Bianca Harrer, MD  
Hauptstraße 27, Hermagor Phone +43 (0) 4282 2770
- ▶ Dr Michael Santner, MD  
10. Oktoberstraße 2, Hermagor Phone +43 (0) 4282 2480
- ▶ Dr Katharina Weber-Sommeregger, MD  
Gasserplatz 1, Hermagor Phone +43 (0) 4282 2046

**Paediatrician**

- ▶ Dr Claudia Kreuzer  
Riedergasse 3, Hermagor Phone +43 (0) 4282 20656

**ENT specialist**

- ▶ Dr Andreas Neuhuber  
Wulfeniaplatz 1, Hermagor Phone +43 (0) 4282 25211

**Dermatologist**

- ▶ Dr Alexander Rexeisen  
Gösseringlände 7, Hermagor Phone +43 (0) 4282 25115

**Ophthalmologist**

- ▶ Dr Judith Klinger  
Bahnhofstraße, Hermagor Phone +43 (0) 4282 25135

**Gynaecologists**

- ▶ Dr Doris Schluga  
Blumengasse 10, Hermagor Phone +43 (0) 4282 3138
- ▶ Dr Doris Matha  
Gasserplatz 8, Hermagor Phone +43 (0) 4282 4960

**? Where is the nearest vet?**

- ▶ Dr Herbert Ladstätter, VMD  
9620, Hermagor/Gailtalstraße 3 Phone +43 (0) 4282 2660
- ▶ Dr Martina Wassertheurer, VMD  
9620 Hermagor/Postran 32 Phone +43 (0) 664 4131717
- ▶ Mag. Thomas Waysocher  
9620 Hermagor/Obervellach 18 Phone +43 (0) 4282 4898
- ▶ Mag. Monika Wassertheurer  
9635 Kirchbach 19 Phone +43 (0) 650 6769135
- ▶ Mag. Daniel Ragger  
9635 Kirchbach 19 Phone +43 (0) 4284 20811
- ▶ Michael Sorschag, BVSc  
9633 Reisach 63 Phone +43 (0) 4284 250
- ▶ Dr Franz Stefan, BVSc  
9640 Kötschach 514 Phone +43 (0) 4715 533

## AUSTRIA'S MOST SUSTAINABLE REGION

Due to numerous sustainability activities that have already been implemented over the past decades, as well as our current sustainability action plan, we and our living environments have been awarded the title of "Austria's most sustainable region" by the Ministry of Climate Action and the Austrian Climate Fund. It is important to maintain and expand this pioneering role now and in the coming years.

## Attitude and our grandchildren's future

To us, sustainability is not a synonym or a buzzword - it is an "ATTITUDE".

Our vision is to create a "world of sustainable good living" for locals and guests alike.

In doing so, we also focus on "OUR GRANDCHILDREN'S FUTURE". As a "KEM" - CLIMATE ENERGY MODEL REGION, many activities in terms of ecology, economy, and social sustainability take place in the "Nassfeld-Pressesegger See, Lesachtal and Weissensee" living environments. Our aim is to achieve climate neutrality by 2040.

## Our mission

- ▶ We promote regional food sovereignty
- ▶ We reduce greenhouse gas emissions
- ▶ We accelerate the expansion of sustainable mobility
- ▶ We focus on renewable energies
- ▶ We respect nature and take care to preserve biodiversity
- ▶ We contribute to securing our livelihoods in the valleys
- ▶ We focus on dialogue with different stakeholder groups
- ▶ We take care of good working and living conditions - in the interests of our valuable employees
- ▶ We establish recognised environmental quality labels along the service chain

## Certified with the "GSTC standard" since 2021

The GSTC certification (Global Sustainable Tourism Council) defines the sustainable tourism standard across Europe based on four areas: Environmental impact, social responsibility, economic and cultural viability of communities and implementation of a sustainability programme. We have been audited by an independent certification body since 2021, and are the first transnational region in the world (together with Tarvisio) to receive this seal of quality.

More information at: [www.natuerlich-wir.com](http://www.natuerlich-wir.com)



## How do mountain railways contribute to "sustainable development" in the region?

Winter sports in general and skiing in particular are always under particular scrutiny when it comes to resource and energy consumption. Without ignoring the reality that we are dealing with interventions in nature - albeit in a controlled and verified manner, we would therefore like to carry out a fact check here.

- ▶ 100% of the energy required for lift & snow guns is generated with green electricity
- ▶ Mechanically created snow consists exclusively of air and water
- ▶ Thanks to the use of modern snow guns - 20% less electricity consumption with a 30% higher amount of snow at the same time
- ▶ Piste equipment: use of GPS snow depth measurement saves approx. 20% on snow production
- ▶ 100% of the water is returned to the natural cycle through evaporation and snowmelt
- ▶ The majority of cable car employees are from the region, 70% of whom have year-round jobs
- ▶ Sophisticated ski bus system ensures a significant reduction in individual transport and saves 320 tonnes of CO<sub>2</sub> (or 2,000,000 car kilometres per year)
- ▶ Car-free holidays are promoted - cooperation with ÖBB railways and Carinthia train station shuttle for the "last mile"

Further information: [www.nassfeld.at/sustainability](http://www.nassfeld.at/sustainability)





## MOUNTAIN HOLIDAYS WITH A CLEAR CONSCIENCE

Enjoying one of Austria's most beautiful regions and doing something good for the environment at the same time? Yes, that's possible! Because in the World of Mountains & Lakes, the topic of sustainability is important and naturally present. After all, 97 per cent of the Carnic and Gailtal Alps are completely pristine!

Everyone can make a contribution. We do this ourselves by implementing various sustainability measures, as described at [www.natuerlich-wir.com](http://www.natuerlich-wir.com).

And we also ask our guests to help, for example by using regional mobility, buying regional food, eating regionally produced and refined products, or visiting one of the "Slow Food Travel" producers to get to know local food artisans and their work, and to sample locally produced food: [www.slowfood.travel](http://www.slowfood.travel)







MOUNTAINS  
& LAKES  
WORLD OF

**Nassfeld**  
Pressegger See  
*nice surprise*



**CARINTHIA**  
It's my life!

[www.nassfeld.at/en/buddy](http://www.nassfeld.at/en/buddy)